

名前

- A: Thank you very much for calling. Sam's Car *Repair Shop. This is Tom speaking. May I help you?
- B: Yes, please. There's something wrong with my car. It won't start. I tried to start it a few times, but I couldn't. Could you send a *mechanic as soon as you can?
- A: Where are you and your car now?
- B: At home, 252 South Street, next to the post office.
- A: I can send a *mechanic tomorrow morning. Is that OK?
- B: Well, I'm afraid I'll not be home tomorrow morning.
- A: How about tomorrow afternoon?
- B: Tomorrow afternoon? Let me see. What time?
- A: Between two and three.
- B: That's fine. Someone will be here then.
- A: Can I have your name, please?
- B: Helen Brown.
- A: And what's the address again?
- B: 252 South Street. There's a big tree in front of my house.
- A: And the phone number?
- B: 560-3347.
- A: OK. We'll send a mechanic there tomorrow afternoon.
- B: Thank you.

*Repair Shop 修理工場 mechanic 整備士

- (1) 電話はどこからかけられていますか。(
- (2) 電話をかけてきた人はどんなことで困っていますか。(
- (3) (2)の困りごとに対して、電話をかけてきた人は何を依頼していますか。

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(4) 電話をかけてきた人が相手の最初の申し出を断っているのはなぜですか。

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(5) 結局、電話をかけてきた人はどのような申し出を受け入れていますか。

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- (6) 電話をかけてきた人の名前は何ですか。(
- (7) 電話をかけてきた人の自宅の隣には何がありますか。(

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